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From: Elizabeth Hanshaw Winn [mailto:EHanshawWinn@sos.state.tx.us]

Sent: Friday, November 07, 2008 10:34 AM

Cc: Heather Bernard

Subject: Request for Feedback, Email Pilot Program

Importance: High

Dear Email Pilot Counties:

First of all, thank you for your participation in the email pilot program for this election. This election was historic in many ways, including absentee ballots, and we appreciate your dedication to this program while administering a record-breaking election.

We realize that you are still extremely busy, however would like to ask you to take a few minutes to provide us with feedback on your experience with the pilot program. This will enable us to provide prompt feedback to the sponsors of the legislation which created the bill, as well as to the Texas Legislature in the upcoming session.

Please reply as soon as possible with your answer to this question:

How many voters used the email program to request and return a ballot? In other words, how many voters voted using this program?

We need this information quickly for a request from a legislator for a presentation on Veteran's Day, Tuesday, November 11, 2008.

If you would like to send the rest of your feedback at this time, it is welcome. Otherwise, we will follow up with you next week for the rest of your comments and answers.

Please answer all of the following questions below. Please feel free to elaborate on your experience. All feedback is extremely useful and much appreciated.

1. How did you publicize the pilot program? (For example, press conference, outreach to local media, posting information on county website)
2. Did you feel as if voters knew about the program?
3. How many voters requested ballots via email for this election? (Please include your estimate of voters that requested ballots but were not eligible to receive them.)
4. How many ballots did you email to voters?
5. Of the ballots you emailed, how many were returned?
6. Of the ballots which were returned, how many were counted? (If they were not counted, please give us an idea of why.)

7. Of the ballots you emailed, roughly how many voters attempted to return their marked ballot via email?
8. Did you have issues with voters who wanted ballots via email but were not eligible to receive them?
9. How would you change the program if it were going to be repeated?
10. Overall, how would you rank your experience with the program? (Excellent, Very Good, Good, Fair, Poor)

Please include your thoughts and all other comments. Please include your honest assessment of your experience with the program.

If you have any questions, please feel free to contact Heather Bernard, Staff Attorney at hbernard@sos.state.tx.us.

Thanks for your time and assistance.

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