

**Call us now! Help us with this claim or
we can't renew your policy!**

Notice of Nonrenewal and Opportunity to Cooperate

We can't renew your policy unless you help us with this claim. If you don't help us, you won't have coverage after [DATE policy term ends or the end of extended term].

**¡Llámenos ahora mismo al [phone number of Spanish-speaking person at company]!
No podemos renovar su póliza a menos que usted nos ayude con esta
reclamación. Si no nos ayuda, no tendrá cobertura después del [DATE policy term
ends or the end of extended term].**

You still have time to cooperate and work with us on the claim [OR action] described below. If you cooperate before [DATE policy term ends or the end of extended term], we won't nonrenew your policy for this reason.

What we need from you:

Call us **now** at [insurer contact information].

[Insurer should explain specifically what the insured or named insured should do or provide.]

What happened:

[Insurer should:

- identify the insured who failed or refused to cooperate;
- explain how that person failed or refused to cooperate, including, if applicable, if the insurer was unable to contact them; and
- list the dates and methods used to attempt to contact that person, including phone numbers, mailing addresses, and email addresses, or other electronic means.]

Claim [or Action] information:

Named Insured name: [_____]

[Name of other insured: [include if applicable] [_____]]

Auto policy number: [_____]

Claim number: [_____]

[Action: [include if applicable] [_____]]

Date of loss: [_____]

Location or address where damage or loss took place: [_____]

Warning: If you continue to fail or refuse to cooperate, we will not renew your policy. Even if you cooperate, we may still not renew your policy for other reasons allowed by law.